

Privacy Policy

Who We Are

Truly Financial is a proprietary payment platform that facilitates different aspects of financial management, including but not limited to receiving and sending payments, managing bank accounts, dealing with different currencies through various tools provided by us and/or third parties (our “Services”).

All references in this policy to our “Website”, are a reference www.trulyfinancial.com.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information for anyone desirous of using our service, as offered on the trulyfinancial.com website.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, and email address. The information that we collect will be used only by us, in order to contact or identify you.

Log Data

We want to inform you that whenever you visit our Service, we collect information that your browser sends to us which is called Log Data. This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, geolocation, browser version, pages of our Service that you visit, the time and date of your visit, the time spent on those pages, website or URL that you clicked on to reach our website, search terms used, and other data points as may be transparently available.

Cookies

Cookies are files with a small amount of data that are commonly used as an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive. Our website uses these "cookies" to collect information about your usage of our website and Services, and to improve our Service. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

To facilitate our Service; To provide the Service on our behalf; To perform Service-related services; or To assist us in analyzing how our Service is used.

We would like to inform you that our Service uses these third parties may have access to your Personal Information when expressly granted by us. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value your trust in providing us with your Personal Information, thus we are striving to use commercially acceptable means of protecting it. We treat your personal information with the highest standards of privacy, but do remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

Our Service may contain links to other websites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of any website that you may be directed to. We assume no responsibility for the content, privacy policies, or practices of any third-party sites or services that are not part of the Services provided by us.

[Consent for Legal Age](#)

Our Service is intended for those who are of the age 18 and above only, and are legally entitled to sign up for and use commercial financial services. Persons who are below the age of 18 are not eligible to use the Service and submitting any personal information does not subject us to any additional obligation.

[Changes to Privacy Policy](#)

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. Any privacy policy changes or updates are effective immediately after they are posted on this page. Your continued usage of our Service at any time is subject to your acceptance of the Privacy Policy in force at that time.

[Contact Us](#)

If you have any questions about our Privacy Policy, please contact our Data Protection Officer at privacy@trulyfinancial.com.

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